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To: U.S. Patent and Trademark Office –  
MAIL STOP: Amendment  
Examiner: Michael N. OPSANICK  
Group Art Unit: 2655

From: Christian R. Andersen  
Specialist – Intellectual Property

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Fax: 571-273-8300

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Pages  
with 20  
Cover.

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**FORMAL SUBMISSION OF:**

- 1) Amendment Pursuant to 37  
C.F.R. § 1.111.

Title: SYSTEMS AND METHODS FOR PROVIDING AUTOMATED DIRECTORY  
ASSISTANCE  
Serial No. 09/656,264  
Filing Date: September 6, 2000  
First Named Inventor: Richard Mark SCHWARTZ  
Atty. No. 99-469  
Customer Number: 32127

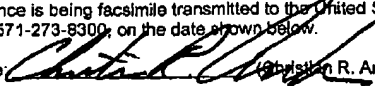
**CERTIFICATE OF FACSIMILE TRANSMISSION**

I hereby certify that the above-referenced documents are facsimile transmitted to the Patent and Trademark  
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Christian R. Andersen

Date of Transmisson: February 27, 2006

Docket No.: 99-469

<b>Amendment</b>	
I hereby certify that this correspondence is being facsimile transmitted to the United States Patent and Trademark Office, facsimile no. 571-273-8300, on the date shown below.	
Dated: February 27, 2006	Signature:  (Christopher R. Andersen)

**RECEIVED  
CENTRAL FAX CENTER****FEB 27 2006****IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of:  
Richard Mark Schwartz et al.

Application No.: 09/656,264

Group Art Unit: 2655

Filed: September 6, 2000

Examiner: Opsasnick, Michael N.

For: SYSTEMS AND METHODS FOR PROVIDING  
AUTOMATED DIRECTORY ASSISTANCE

MS Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**AMENDMENT PURSUANT TO 37 CFR 1.111**

Sir:

In response to the Office Action dated November 29, 2005 (hereinafter "the Office Action"), Applicants respectfully request reconsideration of the claims for allowance in light of the remarks provided below:

**A Complete Listing of the Claims begins on page 2.****Remarks begin on page 8.**